



DO YOU KNOW HOW TO REPORT A PROBLEM?

In a society governed by the rule of law, citizens play a crucial role in maintaining justice and security. If you encounter issues that require police intervention or notice inappropriate behavior by police officers, it's important to know how to report such incidents properly. In such situations, it is essential for citizens to take appropriate steps to protect their rights and ensure that the law is upheld.

REPORT



Law on Police:



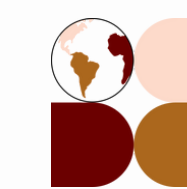
Police Code of Ethics:



Law on Offenses:

CITIZEN RIGHTS AND POLICE CONDUCT: HOW TO REPORT A PROBLEM?

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Advocacy Center
for Democratic Culture



Role of the Kosovo Police:



Protecting life and property

Maintaining public order and safety

Preventing and detecting crime

Protecting human rights and freedoms

Treating all citizens equally, regardless of race, color, religion, gender, or age

The conduct of police officers is based on the following principles:

- Equal and fair treatment of all individuals;
- Respect for fundamental human rights and freedoms;
- Impartiality and neutrality concerning political beliefs and opinions;
- Integrity, honesty, and accountability in public service;
- Transparency—providing information to citizens and being open to the public;
- Legitimacy, adaptability, and proportionality.

If a police officer violates any of the above, the report should be submitted to the Police Inspectorate of Kosovo, which will conduct an investigation and punish the offender if the report is found to be accurate.



Are you a victim of a crime or an offense, or have you witnessed one?

You can report it to the Kosovo Police at the following numbers:

 **192** OR **038 550 999**

Or in person at the nearest police station.

www.kosovopolice.com 

Have you witnessed misconduct by a police officer or have other complaints?

You can report it to the Police Inspectorate at:

 **0800 03333**

Or via an online form on the official website:



www.ipk.rks-gov.net 

